



Friends of Hatfield Park is a scheme open to those permanently residing within the traditional Parish boundaries of Bishops Hatfield. It is intended to afford regular access to Hatfield Park to those within the local community who wish to enjoy the special nature of Hatfield Park whether that is its history, its Park and woodland landscapes, a place to meet friends or simply to find an opportunity for quiet relaxation. In offering membership to the scheme, we ask that you consider and understand the following rules and stipulations. These are not intended to be draconian or authoritarian but are offered to avoid misunderstandings, risks of injury, or damage to the wonderful environment within Hatfield Park.

Hatfield Park Estate is private property and is a working estate. You will routinely experience activities associated with the day to day management including forestry, farming, wildlife and building conservation. There are no public rights of way within the Park boundary and all routes are permissive in nature. Access to Hatfield Park via the Friends of Hatfield Park scheme is afforded by annual membership bound by the following conditions of entry must be adhered to. You will see our Park Code of Conduct on display, both on the website and when visiting the Park – we strongly encourage everyone to read and understand the Code. Our staff will be happy to address any questions.

We wish all visitors to Hatfield Park to enjoy their experiences and share our desire in ensuring the Park is cared for and valued. Our staff are committed individuals and will do their very best to help or address enquiries where appropriate. Any abusive behaviour, either verbal or physical, directed at any member of Estate staff either generally or in connection with the enforcement of the following terms & conditions is unacceptable and will not be tolerated. Such behaviour will result in privileges being withdrawn without any refund.

Hatfield Park Estate is private property and if deemed necessary, Gascoyne Estates reserves the right to refuse entry or to escort persons immediately from the premises where it is reasonably held that individuals are failing to uphold conditions of the Park Code or following Terms and Conditions.





Upon applying to become a ‘member’ of the Friends of Hatfield Park scheme you agree to the following terms and conditions and regulations:

1. MEMBERS MAY EXPERIENCE CLOSURE OR RESTRICTED ACCESS, DURING THE FOLLOWING:

- Publicly ticketed events, including set-up and break-down days, if necessary.
- Filming, including set-up and breakdown days, if necessary.
- Work to the Park & Gardens (where safety considerations require closure)
- Adverse weather conditions

2. MEMBERS APPLICATIONS WILL NOT BE APPROVED IF ONE OR MORE OF THE BELOW IS NOT PROVIDED ONLINE.

- A photograph that must clearly shows your full face. If the face is not clearly on display the application will not be approved. Acceptable and non-acceptable examples are shown above.
- A utility bill/bank statement dated within the last 3 months, showing your address as proof that you currently reside in the defined area.
- An acceptable form of photographic identification with an address that matches the utility bill or bank statement. The only form of photographic identification include:
 - ✓ A valid, in date, photo driving licence.
 - ✓ A valid, in date, passport.
 - ✓ A valid, in date, PASS card from the national Proof of Age Standards Scheme. If you do not have one of these forms of I.D. please contact friends@hatfieldpark.co.uk

Membership is granted at the absolute discretion of Gascoyne Estates. Gascoyne Estates reserve the right to refuse or to withdraw individual members membership at any time.

3. MEMBERS WILL BE REFUSED ACCESS OR ESCORTED FROM THE ESTATE AND HAVE THEIR PRIVILEGES WITHDRAWN FOR THE FOLLOWING REASONS:

- Their pass is out of date.
- A member is not wearing their lanyard & I.D card or refuses to present it on request
- An I.D is loaned to a person other than the registered user.
- If a member is found outside of the permitted areas as defined on the Friends of Hatfield access map.
- If a member is found outside of the permitted times and dates either on the Estate or within permitted areas as defined on the Friends of Hatfield access map.
- If a member is accompanied by non-members without a valid guest pass ticket.
- If a member is found to be in breach of rules, the Park Code, abusing a member of staff or another visitor.
- If your dog causes distress or attacks livestock

4. BY APPLYING TO BECOME A ‘MEMBER’ OF THE FRIENDS OF HATFIELD PARK SCHEME YOU ARE AGREEING TO THE FOLLOWING PARK RULES:

- Friends of Hatfield Park are permitted to invite up to 3 guests per day. Each guest will need to have a relevant day pass ticket on display upon arrival, either printed or held on a smart device. Guest Passes must be purchased in advance and guests must be present with the Friends of the Park member. Guests will not be permitted access to the Park without the primary Pass holder being present even if they hold a ticket. Guest Passes do not permit access to Hatfield House unless stated.
- Children up to the age of 18 may accompany a relative with a pass. From their 18th birthday they will need to become a member of Friends of Hatfield Park. Each member can bring a maximum of 4 children into the Park on any visit.
- Litter must be placed in the bins provided or taken home with you.
- Dogs are welcome in the Park but are not permitted in the gardens or any building. Various roads carrying vehicular traffic and machinery can be found throughout Hatfield Park and dogs must be kept under control. We advise when on the roads they are kept on a lead. Dogs must be kept on a lead around sheep and other livestock that graze on the Estate. In addition, legal pest and vermin control measures are in place throughout the Estate. Such measures are implemented with due care but Gascoyne Estates cannot be held responsible if your dog strays from the permitted areas. Owners whose dogs are routinely allowed to stray or not kept under control face cancellation of their membership. It is mandatory that dog owners pick up their dog’s faeces and place them in the dog waste bins provided.
- All commercial photography or filming requires prior authorisation by the Estate.
- Riding bicycles, tricycles or scooters within Hatfield Park is not permitted. A bicycle stand is available at the entrance.
- Roller-blading skateboarding, team ball games and similar sporting activities are not permitted.
- Please be considerate to other visitors and avoid causing a disturbance. The playing of musical instruments, using radios or other audio devices is not permitted.
- Paddling or swimming in the fountains, lakes, ponds and rivers is not permitted.
- The use of model aircraft, drones or kites is not permitted.
- Please observe and follow the various safety signs around the Estate.
- Barbecues or fires are not permitted anywhere on the Estate.
- Picnicking in the Park is permitted but permission for picnics does not extend to the Gardens.

- Sitting or stepping on or over fences that surround trees is not permitted.
- Last entry to the Park is 30 minutes before the gates close. Members are required to leave the Park before Station Lodge closes. Members who routinely fail to leave Hatfield Park before closing time will face cancellation of their membership.

5. FRIENDS OF HATFIELD PARK & HOUSE

From January 1st 2022 a new tier to the membership options will launch called 'Friends of Hatfield Park & House.'

All Friends of Hatfield Park terms and conditions will still apply to this membership along with the following additions:

- Friends of Hatfield Park & House can access areas of the house open to visitors during the visitor season.
- Dates and times of the open season are published here:
<https://www.hatfield-house.co.uk/your-visit/opening-times-prices/>
- Children up to the age of 18 may accompany a relative with a Friends of Hatfield Park & House pass into the visitor areas of Hatfield House. From their 18th birthday they will need to become a member of Friends of Hatfield Park. Each member can bring a maximum of 4 children, appropriately supervised, into Hatfield House. We do politely ask that all visitors respect the surroundings and reserve the right to refuse entry.

6. GENERAL CONDITIONS THAT APPLY

- Gascoyne Estates does not accept liability or responsibility for any personal injury, loss or damage to vehicles or property, which are left at their owner's risk.
- Entry to the Hatfield House & Old Palace require the purchase of a valid ticket. A valid supplementary ticket will need to be purchased to visit on open days and times during the open season. Supplementary tickets can be purchased at the ticket kiosks within the Estate on open days and times during the open season.
- There is no free or discounted entry to events. A valid ticket will need to be purchased to any event.
- If you lose your pass you will need to purchase a new one from the Membermojo store accessible through your membermojo home page at a cost of £15.
- If we need to contact you about anything relating to your membership or access to the Park we will use the email address you register with membermojo during your application.

These terms and conditions are intended to enhance yours and others' experience and enjoyment of the Park and must be adhered to.

Gascoyne Estates reserve the right to periodically amend and update these Terms and Conditions.

Version dated: 03.12.2021